



Accommodation rules regarding staying in the hotel room with pets

1. Only small decorative breed dogs weighing up to 7 kg are recognized as pets allowed in the hotel. The hotel reserves the right to determine whether a particular pet can be accommodated in a room.
2. The hotel permits the accommodation of people with disabilities and their service animals (guide dogs).
3. When checking into the hotel with a pet, the guest is obliged to read the "Rules for Guests with Pets" and sign, confirming their agreement with these rules.
4. Guests arriving at the hotel with a pet must have a certificate from a veterinarian with a record of all vaccinations.
5. Walking pets on the hotel territory and on the lawns is strictly prohibited.
6. For feeding their pets, the guest must bring special bowls with them.
7. It is strictly forbidden to feed pets from hotel tableware.
8. Pets are not allowed in the Lobby Bar, Breakfast Area, or other public spaces.
9. It is forbidden to wash pets in the room's shower cabin or to use hotel towels, sheets, or other bedding for them.
10. Guests are prohibited from grooming their pets in the hotel room or the building's hallway.
11. The guest must ensure the pet is not present in the room during cleaning by hotel staff or during maintenance work.
12. The guest is obliged to pay a fee of 2,500 rubles for the deep cleaning conducted by the hotel after the departure of a guest with a pet, to prepare the room for the next guest.
13. Upon check-in, the guest must pay a refundable deposit of 10,000 rubles as a guarantee to cover any potential damage to the hotel property caused by the pet. The deposit will be refunded at check-out, provided no damage is identified by hotel staff.
14. The hotel reserves the right to terminate the agreement with a guest staying with a pet:
 - in case of violation of the accommodation rules,
 - in case of aggressive, inappropriate, or noisy behavior by the pet.

General Manager

Tatiana Loginova

